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View All Responses. **All participants.** View Default order  Responses: **21**

## Quiz Bug Report

### 1. Which quiz did it happen on?






Response	Average	Total
1	 10%	2
3	 10%	2
5	 24%	5
6	 19%	4
7	 10%	2
8	 10%	2
11	 14%	3
22	 5%	1
Total	 100%	21/21

### 2. What was the problem?






#	Response
1	0 grade new submission
1	1st time i took the quiz it gave me error when i submitted it.
1	After I finished the quiz I clicked save without submit, it froze and then an error page came saying moodle is taking too long to respond. I tried refreshing and I pressed submit again and it said the same thing. Now I have a zero on my first attempt.
1	I attempted it on my 2nd try but it didn't let me to take it and it said I took 39 mins to finish and I didn't even attempt it but answered questions by its own.
1	I got 7/7 where it shows completed, but when it says highest grade it says 0/7
1	i know i got answers correct but marked them wrong
1	I only used 3 of my attempts and it automatically put 0 for my other 2 attempts. Now its showing that i have no attempts left.

1	I saved my answers without submitting but when I came back to it I realized it was marked as an attempt and I received a grade of zero.
1	It counted every quiz I did twice and gave me a 0 on the second one
1	It shows that I answered all the questions correctly but I received a score of zero.
1	My quiz showed that I had not answered any of the questions. So I received a 0 out of 7.
1	On my first attempt it logged two attempts and gave me a zero on the second.
1	Only saved 1 answer out of 7
1	please i am having problem with extra credit quiz chapter 22. when i was done taking the quiz it showed that i took 2 and the second attend was \"0\" which i never got the chance to take. now i lost one attend and i have only 3 left. please let me know what should i do?
1	The first quiz was fine and then the rest were recording as zero, and then one repeated my score from the first quiz. so i only had 1 successful attempt at taking the quiz.
1	The problem occured when I concluded my first attempt for this quiz. When I submitted the answers it just displayed the blank answers for my second attempt and I had only submitted for one. Therefore, the second attempt was as if I had submitted a blank quiz.
1	when i push submit for my second attempt, the 3rd attempt was scored as 0

### 3. Which browser are you using to access Moodle?

Response	Average	Total
Chrome	 5%	1
Explorer	 67%	14
Firefox	 19%	4
Safari	 10%	2
Total	 100%	21/21

### 4. What operating system on your computer are you using?

Response	Average	Total
Mac OSX	 10%	2
Windows XP	 48%	10
Windows Vista	 24%	5
Windows 7 - 32 bit	 19%	4
Total	 100%	21/21

### 5. Which buttons did you push, when you took the quiz, and in what sequence? (Detail really helps here.)

#	Response
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1	after i answered all the questions, i pressed save then once my answers were saved i clicked submit
1	After I took the quiz I just submitted it without saving.
1	answered the questions submit all and finish review quiz
1	I answered all the questions. I clicked submit with about 10 seconds to spare. Then I was asked to log in. After logging back in, I was shown the quiz review page. It showed that I had not answered any of the question. So I received a zero.
1	I believe i have found the answer to thee quiz bug. If you click the submit button after the time has run out. it accepts that as a new submission. and because there are no answers in the new submission it marks it as a 0. I was able to replicate this and am certain that this is one of if not the only cause for this problem.
1	I Believe this could possibly be caused by clicking the submit button after the time has expired. I began to submit my quiz with only 3 seconds left. Which probably ran out of time while trying to submit it. This may have confused the system into thinking that i was submitting a second attempt with no answers. Just a thought.
1	i didnt push a button, i just clicked on the answer. however there is one question that i know if correct and it still marks me down for the wrong one.
1	i got a 0 on a quiz
1	I just clicked submitt and okay
1	I just pushed next attempt and it froze and told me to wait.
1	i kept hitting the back button when it scored my quiz and went in to try again and the scores kept saying zero. i also tried to save my answer before submiting but it didnt do anything
1	I only clicked on the submit button. No other keys/buttons were pushed.
1	i push submit,and it submitted for two quizzes
1	I pushed the submit button for first attempt, but It counted tiwce. So, when I tried to take second attempt, It couned third attempt. The first attempt and second attempt were end up same time. It have a problem.
1	i used submit button. and i was using the little thing on the right side to go up and down.
1	It was a few weeks ago so I dont remember exactly, but I answered a couple questions, I pressed save without submitting, and then ok.
1	Just clicked on the right button of the mouse to submit
1	Just took the quiz normally, then pressed save without submit, went to error page, pressed refresh it refreshed, I clicked submit, it went to the same error page, then I exited the browser.
1	selected the answers and pressed "Save and Submit".
1	submit without saving
1	When I would take a quiz for the first time and click on the finish and submit button it was taking up two attempts instead of only one. This happen frequently in the beginning. Later it had stop and just recently when I was taking quiz 8 on my second attempt I clicked finish and submit but it also took away by third attempt. I would greatly appreciate if I was given one more attempt for quizzes one and eight in order to achieve a higher score. I was promised five attempts and was only given four attempts. I feel that this is very unfair. Thank you -Brenda Hernandez

Thank you! Your response will help us get to the bottom of this. And if you received a 0 on any attempt due to this bug, it will be reset.

You are logged in as **Moodlerooms Support** (**Logout**)

 [Moodle Docs for this page](#)

**MGT 360-12357-12358-12359-12360-Rossy-Zell-Fa10**

0.531833 secs  
RAM: 3.1MB  
RAM peak: 3.3MB  
Included 55 files  
ticks: 53 user: 6 sys: 2 cuser: 0 csys: 0  
Load average: 0.75  
Record cache hit/miss ratio : 4/6